



Hazel Hawkins
MEMORIAL HOSPITAL

**PATIENT SATISFACTION COMMITTEE
SAN BENITO HEALTH CARE DISTRICT
911 SUNSET DRIVE, HOLLISTER, CALIFORNIA
THURSDAY, MAY 21, 2026 – 1:00 PM
SUPPORT SERVICES BUILDING, 2ND FLOOR - GREAT ROOM**

San Benito Health Care District is a public agency that serves as a responsive, comprehensive health care resource for its patients, physicians, and the community.

AGENDA

- | | <u>Presented By</u> |
|---|----------------------------|
| 1. <u>Call to order / Roll Call</u> | (Gabriel) |
| 2. <u>Review of Minutes</u> | (Gabriel) |
| 3. <u>Old Business</u> | (Descent) |
| a. Mobile Courtesy Cart for Patients | |
| 4. <u>New Business</u> | (Descent) |
| a. Q1 2026 Results | |
| a. DAISY Award and the Super Star Award Recipient's
Katie Muenzer – 1 st Qtr. Daisy Award
Cesar Rojas 1 st Qtr. Super Star Award | |
| 5. <u>Adjournment</u> | (Gabriel) |

There next Regular Meeting of the Patient Satisfaction Committee is scheduled for Thursday, August 20, 2026, at 1:00 pm, Great Room.