



**Hazel Hawkins**  
MEMORIAL HOSPITAL

**PATIENT SATISFACTION COMMITTEE  
SAN BENITO HEALTH CARE DISTRICT  
911 SUNSET DRIVE, HOLLISTER, CALIFORNIA  
THURSDAY, FEBRUARY 19, 2026 – 1:00 PM  
SUPPORT SERVICES BUILDING, 2<sup>ND</sup> FLOOR - GREAT ROOM**

*San Benito Health Care District is a public agency that serves as a responsive, comprehensive health care resource for its patients, physicians, and the community.*

***TELECONFERENCE LOCATION<sup>1</sup>:***

***Director Gabriel  
Valor Oncology  
923 Dana Drive  
Redding, CA 96003***

**AGENDA**

- |   | <b><u>Presented By</u></b> |
|---|----------------------------|
| 1. <u>Call to order / Roll Call</u>     | (Gabriel)                  |
| 2. <u>Review of Minutes</u>             | (Gabriel)                  |
| 3. <u>Old Business</u>                  | (Descent)                  |
| a. DAISY Award and the Super Star Award |                            |
| b. Mobile Courtesy Cart for Patients    |                            |
| 4. <u>New Business</u>                  | (Descent)                  |
| a. Q4 2025 Results                      |                            |
| 5. <u>Adjournment</u>                   | (Gabriel)                  |

There next Regular Meeting of the Patient Satisfaction Committee is scheduled for Thursday, May 21, 2026, at 1:00 pm, Great Room.

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<sup>1</sup> Note: Pursuant to Government Code Section 54953(b), this meeting will include teleconference participation by Director Gabriel from the address shown above. This notice and agenda will be posted at the teleconference location.