



Hazel Hawkins
MEMORIAL HOSPITAL

**PATIENT SATISFACTION COMMITTEE
SAN BENITO HEALTH CARE DISTRICT
911 SUNSET DRIVE, HOLLISTER, CALIFORNIA
THURSDAY, AUGUST 21, 2025 – 1:00 PM
SUPPORT SERVICES BUILDING, 2ND FLOOR - GREAT ROOM**

San Benito Health Care District is a public agency that serves as a responsive, comprehensive health care resource for its patients, physicians, and the community.

TELECONFERENCE LOCATION¹:

***Director Gabriel
1000 Greenley Road
Sonora, CA 95370***

AGENDA

- | | <u>Presented By</u> |
|--|----------------------------|
| 1. <u>Call to order / Roll Call</u> | (Gabriel) |
| 2. <u>Review of Minutes</u> | (Gabriel) |
| 3. <u>Old Business</u> | (Gabriel) |
| 4. <u>New Business</u> | (Descent) |
| a. Meeting format | |
| b. Q2 2025 Results | |
| c. Plan for Improvement | |
| 5. <u>Adjournment</u> | (Gabriel) |
| There next Regular Meeting of the Patient Satisfaction Committee is scheduled for Thursday, November 20, 2025, at 1:00 pm, Great Room. | |

¹ Note: Pursuant to Government Code Section 54953(b), this meeting will include teleconference participation by Director Gabriel from the address shown above. This notice and agenda will be posted at the teleconference location.