



# Hazel Hawkins

MEMORIAL HOSPITAL

**PATIENT SATISFACTION COMMITTEE  
SAN BENITO HEALTH CARE DISTRICT  
911 SUNSET DRIVE, HOLLISTER, CALIFORNIA  
THURSDAY, APRIL 17, 2025 - 1:00 PM  
SUPPORT SERVICES BUILDING, 2<sup>ND</sup> FLOOR - GREAT ROOM**

*San Benito Health Care District is a public agency that serves as a responsive, comprehensive health care resource for its patients, physicians, and the community.*

- |                              | <b><u>Presented By</u></b> |
|------------------------------|----------------------------|
| 1. Call to order / Roll Call | (Gabriel)                  |
| 2. Review of Minutes         | (Gabriel)                  |
| 3. Old Business              | (Gabriel)                  |
| 4. New Business              | (Descent)                  |
| a. Meeting format            |                            |
| b. HCAHPS and Press Ganey    |                            |
| c. Q4 2024 Results           |                            |
| 5. Adjournment               | (Gabriel)                  |

### Hospital Likelihood to Recommend

