



**SPECIAL MEETING OF PATIENT SATISFACTION COMMITTEE
SAN BENITO HEALTH CARE DISTRICT
911 SUNSET DRIVE, HOLLISTER, CALIFORNIA
THURSDAY, NOVEMBER 20, 2025 – 1:00 PM
SUPPORT SERVICES BUILDING, 2ND FLOOR - GREAT ROOM**

San Benito Health Care District is a public agency that serves as a responsive, comprehensive health care resource for its patients, physicians, and the community.

TELECONFERENCE LOCATION¹:

***Director Gabriel
350 Terracina Blvd
Redlands, CA 92373***

AGENDA

- | | <u>Presented By</u> |
|---|----------------------------|
| 1. <u>Call to order / Roll Call</u> | (Gabriel) |
| 2. <u>Review of Minutes</u> | (Gabriel) |
| 3. <u>Old Business</u> | (Gabriel) |
| a. DAISY Award and the Super Star Award | |
| b. Mobile Courtesy Cart for Patients | |
| 4. <u>New Business</u> | (Descent) |
| a. Q3 2025 Results | |
| 5. <u>Adjournment</u> | (Gabriel) |

There next Regular Meeting of the Patient Satisfaction Committee is scheduled for Thursday, February 19, 2026, at 1:00 pm, Great Room.

¹ Note: Pursuant to Government Code Section 54953(b), this meeting will include teleconference participation by Director Gabriel from the address shown above. This notice and agenda will be posted at the teleconference location.